

ENVIRONMENTAL & QUALITY POLICY

OWASYS is committed to develop and apply this Environmental & Quality Policy to "the design, development, production management and commercialization of wireless communications devices", so that this policy nurtures the purpose, nature, scope and environmental impacts of such activities and products, under the following principles:

- Use of the Continuous Improvement platform as a strategic tool towards Total Quality Management, based on careful planning, effective action, verification of results and re-adjusting, in a continuous PDCA cycle.
- Integration of Responsible Environmental Practices into business operations by complying with environmental laws and regulations, and by assessing, controlling and improving the effects of OWASYS environmental performance, with the aim of preventing pollution and, therefore, environmental deterioration.
- Evaluating Customer's Satisfaction, fulfilling their needs and expectations by meeting the specified requirements and any other applicable requirements.
- Management by Processes, with clear identification of the key processes and providing an adequate structure for the setting and revision of Objectives derived from OWASYS strategy.
- Fostering human resources competitiveness, motivation and training, as OWASYS main advantage, compare to other agents in the market, is based on its highly qualified human group and, as a consequence, on the high knowledge of the *state of the art* within the telecommunications sector.
- Assuring environmental continuous improvement by controlling the generated wastes and by implementing recycling and reusing practices.

OWASYS is committed to use all the technical, economic and human means needed to ensure that this Environmental & Quality Policy is documented, updated and deployed to all customers and general public, as well as understood and implemented by all the members of OWASYS, including all those people working for the Organization or on its behalf.